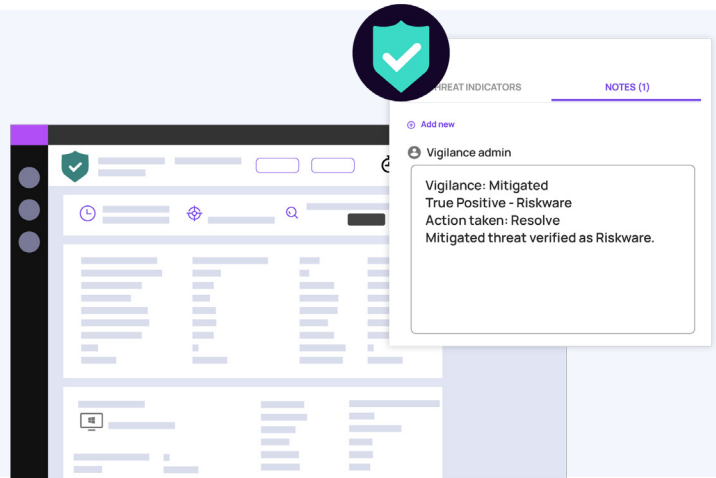


Managed Endpoint Detection and Response

24x7 Managed Security Services Powered by SentinelOne Vigilance

Ventura Tech's Managed Endpoint Detection and Response is powered by SentinelOne, with dedicated managed security services.

Based on SentinelOne's Vigilance Respond MDR offering, Ventura Tech's Managed Endpoint Detection and Response enlists their 24x7 SOC and security experts to monitor, review, and act upon any EDR-identified threat.



Your EDR, expanded

For MSPs that have standardized on Ventura Tech EDR, Ventura Tech Managed Endpoint Detection and Response security analysts act as an extension of their IT or SOC teams, allowing them to refocus time and resources on higher-value initiatives.

Benefits of having a 24x7 SOC and dedicated security experts:

- Ensure continuous network monitoring
- Minimize time-consuming staffing efforts
- Offload operational burden
- Reduce alert fatigue
- Accelerate customer resolutions
- Improve staff retention and satisfaction
- Divert costs of building a SOC
- Help scale and grow your business

How it works



What you get



24x7x365 monitoring, triage, and prioritization

- Analyst monitor your endpoints day and night
- They triage and prioritize threat events detected by Ventura Tech EDR, based on your unique program needs
- They add human context, reducing alert fatigue



Threat investigation, containment, and response

- Analysts investigate, interpret context-rich threat storylines, and add notes on all threat events in the Ventura Tech EDR console
- Four-hour threat response SLA



Ongoing engagement and reporting

- Analysts proactively notify you of any malicious or suspicious activity
- Vigilance Insights reports on threat activity, mitigation actions, and false positive rates can also be scheduled to be sent out at regular intervals
- They will open escalations for urgent matters only



Threat hunting for latest threats and cybercrime

- Threat hunting activities can be performed using the Ventura Tech EDR Complete license which provides the advanced Threat Hunting feature
- Analysts perform proactive threat hunting for attacker techniques
- They provide threat bulletins and alerts if/when threats are detected
- The security experts performing threat hunting belong to SentinelOne's Watchtower team